ASSISTANT COMMISSIO BOX PATENT APPLICAT.

FOR PATENTS

jc826 U.S. PTO Washington, D.C. 20231

KET NO. YOR920000814US1 Lie: November 20, 2000

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under Rule 1.53(b)

Transmitted herewith for filing is the Patent Application/of:

Jarir Kamel Chaar, Rong Nickle Chang

SYSTEM AND METHOD FOR EFFICIENTLY AND PROFIT-SENSITIVELY MANAGING HOSTED E-BUSINESS SERVICE SYSTEMS VIA ACTIVE SERVICE LEVEL AGREEMENTS

Enclosed are:

X 8 Sheets of Informal Drawings.

An assignment of the invention to International Business Machines Corporation, Armonk, New York 10504.

\_ application.

= \_.Declaration and Power of Attorney is attached to the application. X

(unsigned) ij

Associate Power of Attorney.

 $\_$  A certified copy of a  $\_$ 

Information Disclosure Statement with form PTO-1449 with references

attached.

The filing fee has been calculated as shown below:

(Col. 1) (Col. 2) NO. EXTRA NO. FILED FOR: BASIC FEE 2 TOTAL CLAIMS 22 - 20 =4 - . 3 =1 INDEP CLAIMS MULTIPLE DEPENDENT CLAIM PRESENTED

If the difference in Col. 1 is less than zero, enter "0" in Col. 2.

OTHER THAN A SMALL ENTITY

RATE	FEE
	\$ 710.00
x \$ 18 =	\$ 36.00
X \$ 80 =	\$ 80.00
+ \$ 270=	\$0.00
TOTAL	\$ 826.00

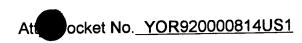
- $\underline{x}$  Please charge my Deposit Account No.  $\underline{09-0468}$  in the amount of \$ 826.00.
- $oxed{x}$  The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0468. A duplicate copy of this sheet is enclosed.
  - $\underline{x}$  Any additional filing fees required under 37 CFR 1.16.
  - $\underline{x}$  Any patent application processing fees under 35 CFR 1.17.

Respectfully submitted

Louis J. Percello Registration No.:33,206 Tel. (914) 94/5-3145

IBM CORPORATION INTELLECTUAL PROPERTY LAW DEPT. P.O. BOX 218 YORKTOWN HEIGHTS, NY 10598





## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Jarir Kamel Chaar, et al.

Serial No.

**Group Art Unit:** 

Filed: (Herewith)

Examiner:

For:

System and Method For Efficientlay and Profit-Sensitively Managing Hosted

E-Business Service Systems Via Active Service Level Agreements

Assistant Commissioner of Patents and Trademarks Washington, D.C. 20231

## **EXPRESS MAIL CERTIFICATE**

"Express Mail" label number: EL480513648US

Date of Deposit: November 20, 2000

I hereby certify that the following attached paper or fee

Patent Application Under Rule 1.53(f) Eight (8) sheets of drawings Patent Transmittal Sheet Acknowledgement Card

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner of Patents and Trademarks, Washington, D.C. 20231.

Robin J. Villaronga

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